

There is Odor in my water, what do I do?

QUESTION:

How do I know if the odor is from the water supplied by the City or my water heater?

ANSWER:

If you have a lever type faucet make sure the handle is all the way over to cold. Is there an odor? Typically the answer is no.

Now turn the handle all the way to hot. If there is an odor the problem is in your water heater and it must be flushed. Refer to the manufacturer's owner's manual for instructions on how this is done for your model water heater.

(NOTE: having the lever in a midway position blends the water and it is not possible to determine if the odor is coming from the cold or hot water).

If you need assistance with your drinking water quality, please call 813-757-9191. There are operators on staff 24 hours per day to assist you.